

Diane, was our Hearing Therapist with specialist skills, working in the Wiltshire Speech and Language Therapy team. She had a high level of knowledge and understanding of assessment and intervention in those requiring hearing management, environmental aids and tinnitus.

Diane added such a huge value to the services our team provided across Wiltshire and in to BANES now Sirona, and we were so very fortunate to have had her working with us and to have benefited from her skills.

Diane has always been highly valued by her patients and they looked forward to visiting her for advice in her very popular drop in sessions in Warminster. I do recall they would start to queue from very early in the morning and throughout the session there would be a continuous flow of patients seeking advice and help.

One of her patients complimented her on the service she provided.

“The hearing aid makes such a difference and it is wonderful to be able to have a proper conversation with mum. She must have been living in a very dark world before and now she can hear everything perfectly”

Personally I have known Diane since she became a Hearing Therapist 24 years ago having studied at the City Lit in London.

We have had many good times together, although writing Hearing Therapy Policies and Procedures was not her favourite activity.

We would regularly meet at Diane’s delightful cottage in Warminster for an evening of shared food and laughter. Witnesses to our frolics were her two much pampered and loved guinea pigs in their corner run in the sitting room.

Diane had tenacity, loyalty, resilience, kindness and a wicked sense of humour as part of her many attributes.

It has been a true pleasure to have known Diane will be very much missed by her patients , colleagues and friends.

Jenny

Jennifer Lewin
Head of Speech and Language Therapy